

# OnePlace Overview

134 LBHF job outcomes

650 supported with financial management

Over 2000 residents supported

## Work in Progress

- ❖ Support customers through BenCap & Universal Credit to enable LA to support customers, prevent rent arrears, eviction, gain employment and direct payments to the LA
- ❖ Engage with long term JSA/IS/PIP/ESA recipients to gain employment
- ❖ Financial management & Personal Budgeting Support

Build partnership relations with DWP, JCP, 3rd sector agencies

- ❖ National career Services, Maximus, People Plus
- ❖ Belina Consulting Ltd
- ❖ EDLS
- ❖ Action for London

- ❖ Support TFEA (Troubled Families Employment Advisor) expectations and staff. LBHF agenda to support troubled families into employment

## Going Forward

Continue to provide support as Universal Credit extends to full service across JCP's (Hammersmith, Fulham & Shepherds Bush). The transitional changes will see people who will need skilled advice on housing, debt, benefits, and employment.

Continue to engage with stakeholders to maintain preferred provider status. The work programme ends March'17, this will be a crucial time for partnership work

Continued point of referral for troubled families seeking employment. PBR – one of which is progression into employment and sustained employment. OnePlace will continue to provide an integrated family approach to deliver innovatively and uniquely a service to help families sustain progression

# OnePlace Overview

- Identify strengths and weaknesses in your jobsearch Skills and strategy
- Support your jobsearch
- Explain options open to you in such as apprenticeships and volunteering
- Discuss current opportunities
- Agree a personalised action plan with you
- Refer you for specialist support to a range of experts

for support with:

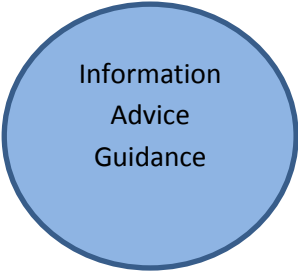
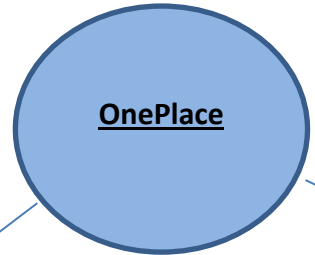
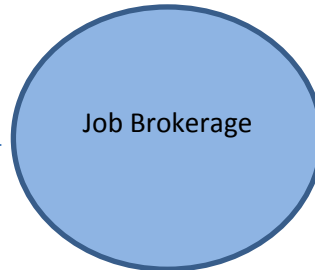
- Database featuring enhanced job matching
- Application forms
- CVs
- Interviews
- Motivation

**OPTIONS TO CONSIDER**

Apprenticeships

Employability training

Volunteer work



- Information on bank accounts
- Advice on budgeting
- Ways to make your money go further
- Exploring various ways to maximise your income
- How credit works

**DEBT ADVICE**

One to one session with a qualified adviser that:

- Explains priority and non-priority debts
- Shows ways to help you get out of debt
- Finds the best options for you
- Explains the debt recovery process

**IN-WORK BENEFITS ADVICE**

One to one session with a qualified adviser that looks at:

- Universal Credit / Benefit Cap
- Better off calculations
- Housing allowance/benefits
- Tax credits
- DHP

We can arrange a one to one session with a qualified advisor to help you make the right choice about careers and training and further education